



Veyra Stays
PROPERTY OPERATIONS

EVERY ARRIVAL. EVERY VISIT. UNDER CONTROL.

One professional platform for short-term stays, day visitors, controlled access, maintenance and accountable building operations.

Built for property managers, building managers, security teams, reception teams and short-stay operators.



A WHOLLY SOUTH AFRICAN BRAND



ONE OPERATIONAL RECORD

Replace fragmented processes with confident management.

Veyra Stays connects the people, places, permissions and problems that matter across a residential portfolio. Authorised teams work from the same accurate record while each company and staff member sees only the buildings and functions allocated to them.

01

Property intelligence

Buildings, units, owners, tenants, contacts, parking bays, lockboxes and operational rules.

02

Booking control

Airbnb, Booking.com, direct and other reservations with dates, references, parties and vehicles.

03

Guest onboarding

Tablet-friendly self-registration with photographs, lead-guest identity and contact details.

04

Day visitors

Same-day registration for contractors, deliveries, meetings and temporary site access.

05

Managed access

Unique, time-limited QR passes with precise building, doorway and validity permissions.

06

Maintenance

Report, prioritise, progress, resolve, close and archive building issues with an accountable work log.



VISITORS AND ACCESS

A smoother entrance. Better oversight.

Whether a person is staying overnight or arriving for a few hours, Veyra Stays establishes a controlled workflow before they reach the door.

- 01** Register the purpose
Create a booking or day visit and link it to the correct building, unit, company and reason.
- 02** Capture and verify
Collect required contact, photograph and protected identity information through staff or self-service.
- 03** Define permissions
Choose approved doors and times, with parking, lockbox, remote, tag and deposit details where needed.
- 04** Issue and monitor
Email the unique QR pass, rules and instructions, then retain each allow-or-deny doorway event.

QR access

Server-side validation checks the person, doorway and time window before granting entry.

Parking and handover

Keep vehicles, allocated bays, lockboxes, remotes, tags, serial numbers and deposits connected to the stay.

Building rules

Send building-specific noise, refuse, lift, child supervision, delivery and security rules with each pass.



BUILDING OPERATIONS

Turn reported problems into accountable action.

Maintenance items can represent a stuck lift, a broken door, damaged equipment, an electrical or plumbing fault, a cleaning problem, or any other issue requiring follow-up.

Reported	Acknowledged	In progress	Waiting	Resolved	Closed	Archived
----------	--------------	-------------	---------	----------	--------	----------

A

Clear ownership

Every issue is linked to a permitted building, reporter, category, location and priority.

B

Timestamped work notes

Each note automatically records its author and date, creating an accountable history of work performed.

C

Searchable history

Closed records remain searchable, while archived items stay available without cluttering current work.

D

Company boundaries

Management companies operate in branded workspaces and remain securely separated from other portfolios.

ROLE-BASED CONTROL

Super Administrators manage the platform. Company Administrators manage only their company's buildings and teams. Property managers and security users inherit company branding and see only their allocated buildings and menu functions.



BUILT FOR REAL BUILDINGS

Digital management meets physical operations.

Veyra Stays combines guest operations, visitor control, maintenance and doorway access in one mature management environment. Personal information and incident matching are protected through restricted permissions, protected identity references and accountable human review designed around responsible POPIA-conscious operations.

For management companies	For building teams
Operate a branded, separated portfolio. Create administrators and users, allocate buildings and features, and maintain oversight across stays, visits, access and maintenance.	Give reception and security practical workflows for capture stations, guest review, QR issue, doorway decisions, day visitors and maintenance reports.

SEE VEYRA STAYS IN ACTION

Bring structure to every stay, visit and building issue.

Request a demonstration for your residential building, managed portfolio, reception, maintenance or security operation.

support@veyrastays.com
+27 87 997 0000

Unit D4 Mayfair Square
Century Way, Century City
Cape Town, South Africa

A wholly South African brand - built for South African conditions.